

Volunteer Position Title: Community Insight Representative

Why become a Community Insight Representative:

Because your military family experience matters. As a military or Veteran family member, your perspective helps ensure that KMFRC services remain relevant, responsive, and rooted in real community needs. By volunteering as a **Community Insight Representative**, you're helping shape a stronger, more connected future for all families.

Role Summary:

Community Insight Representatives help bridge the gap between military/Veteran families and the KMFRC by offering regular feedback, sharing insights, and promoting two-way communication. They contribute to the ongoing involvement of services by participating in discussions, surveys, and feedback loops—ensuring the family voice remains at the heart of what we do.

Key Responsibilities:

- Participate in two annual feedback touchpoints (virtual or in-person)
- Represent the family perspective during occasional advisory sessions or informal check-ins
- Share relevant trends, ideas, or challenges observed in the community
- Encourage others to engage with the KMFRC and promote services and opportunities for feedback
- Maintain confidentiality and respectful communication

Term:

One year

Time Commitment:

~12–15 hours per year, flexible participation

Who Can Volunteer:

Any adult military or Veteran family member connected to the Kingston Military Family Resource Centre