

OUTCAN Health: Services and Insurance Tips



If you have recently arrived to your new OUTCAN posting, make sure your comprehensive plan is activated. Enquire with GK medical during your In-Clearance.



Whenever possible, contact your health insurance company before undergoing a costly procedure. This ensures that all necessary documentation is provided beforehand, reducing reimbursement delays and preventing any surprises if the claim is denied.



You can consult the medical team in GK to validate the treatment plan from your local health provider. The GK team can provide recommendations on the best practices.



Contact the MFSI Clerk or Orderly Room to inquire about financial assistance for expenses outside of Canada that exceed those permissible under the Public Service Health Care Plan or the Canadian Forces Dependents Dental Care Plan.



For any medical expense above 500 euros, you can ask the orderly room for a cash advance to cover the cost or the treatment/procedure. See Medical and/or Dental Expense Advance directive: <http://bit.ly/FSD42>



GK Medical can assist you with the translation of medical documents. Email them for enquiries.

MSH AVAILABLE 24/7:



North America (toll-free)
1-833-774-2700 (1-833-PSHCP-00)
International (collect) 1-365-337-7427



assist@pshcp-msh.ca

GEILENKIRCHEN (GK):



+49 (0)2451-717301
+49 (0)2451-717314



GKMEDICALCLINIC@FORCES.GC.CA

ADDITIONAL FINANCIAL SUPPORT:

- PSP Hospital comfort program for financial assistance for hospitalization for more than 48 hrs. <https://bit.ly/4alkfev>
- Support our troops for emergency financial assistance. <https://www.supportourtroops.ca/Get-Support>