



MFS WELCOME BRIEF

Colorado Springs | APS 2026

PROGRAMS & SERVICES



RELOCATION SUPPORT

- Posting Cycle Guides
- Life in Location Insights
- Posted to the US Information Brief
- Touchpoints during HHT/Arrival
- Local Welcome/Information Briefs
- Emergency Preparedness Resources
- In/Out Clearance Check-In

EMPLOYMENT NAVIGATION

- Information Briefs/Campaigns
- Referral to EAD Points of Contact
- MFS Spousal Employment Programs
- Referral to US Resources

HEALTHCARE NAVIGATION

- Liaise with the Health Services Team to deliver Information & Resources

COMMUNITY ENGAGEMENT

- Peer Support Programs
- Interactive Connections
- Cultural Events & Campaigns
- Activities & Programming
- Volunteer Opportunities

MENTAL HEALTH SUPPORT

- Counselling Services for Family Members
- Family Care Assistance Program
- Referral to Local & National Resources

WORK RELATED ABSENCE

- Warm Line Contact (Pre-During-Post)
- Road to Mental Readiness (R2MR)
- Information Briefings & Resources
- Family Care Assistance Program

CHILD, YOUTH, & PARENTING RESOURCES

- Parenting Information & Workshops
- Babysitter's Course & Local Lists
- Children's Home Alone Course

EDUCATIONAL SUPPORT

- Second Language Training
- Post Secondary Information Brief
- Referral to MFS Education Team & CEM
- Professional Development Opportunities
- Back to School Information Campaign
- Referral to Installation School Liaisons

FINANCIAL RESOURCES

- Referral to SISIP Financial Services
- Financial Wellness Resources

OUR PARTNERS



MFS WELCOME BRIEF

FAMILY MENTAL HEALTH



MARION HALL, BSW, RSW

MFS US Family Counsellor

Email: hall.marion@cfmws.com

Telephone: 709-649-4296

CONFIDENTIAL & FREE

Trauma-informed, strength-based counselling
for CAF family members posted to the US

After-Hours Support:

Family Information Line

1-800-866-4546 | Available 24/7

FAMILY JOURNEY CHALLENGES



➤ SPOUSAL EMPLOYMENT

Employment Authorization
Documentation (EAD), Employment
Insurance (EI), Certification Transfer

www.cfmws.ca/us-employment

➤ HEALTHCARE NAVIGATION

Insurance coverage and claims
(TRICARE vs Canada Life), Military
Treatment Facility (MTF) access

www.cfmws.ca/us-healthcare

➤ REGIONAL DIFFERENCES

Population size, hazards and natural
disasters, language barriers, distance
from familiar support systems

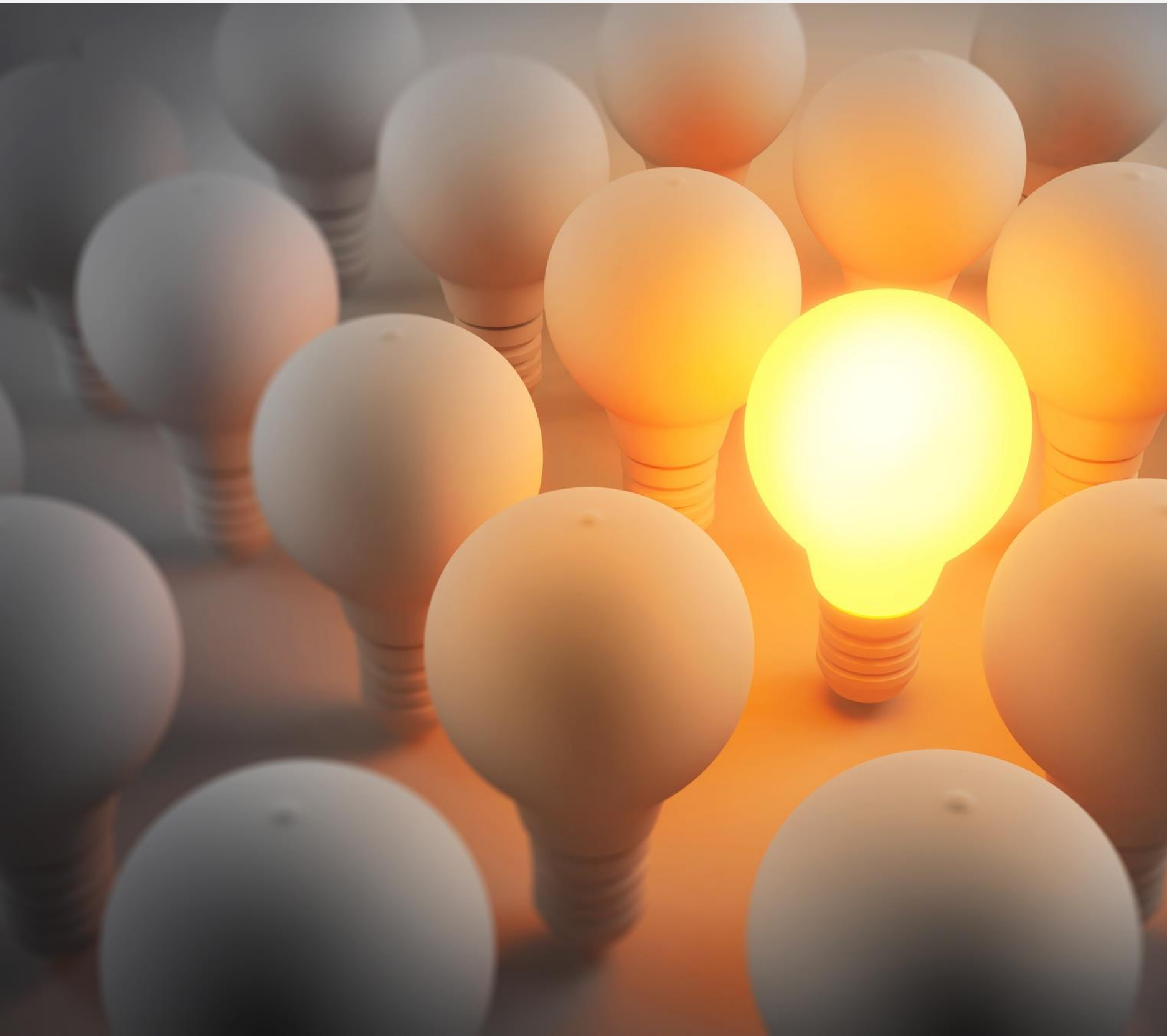
www.cfmws.ca/us-locations

➤ NEW FINANCIAL REALITIES

Cost of living and exchange rate
fluctuations, navigating allowances,
premiums, loan options, and taxes

[cfmws.ca/insurance-finance/
financial-education](http://cfmws.ca/insurance-finance/financial-education)

LOCAL SERVICES



- **Peterson DEERS ID office**

The ID Card Section at Peterson AFB is available to assist you with all ID, CAC (Common Access Card) and other DEERS (Defense Enrollment Eligibility Reporting System) related services

- **Military & Family Readiness Center**

Your “one-stop shop” for on-base life

Offers relocation aid, job counseling, personal finances, EFMP help, transition programs, and more, wills and notary services.

- **Outdoor Recreation (ODR)**

Offers outdoor adventure programs, equipment rentals,

LOCAL SERVICES



Base Amenities

- **Peterson Base Commissary**

Carries a wide variety of grocery items at low prices

- **Peterson Base Exchange**

Sell tax-free merchandise and goods

- **Peterson Fitness Center**

Offers 2 floors of weights and cardio equipment, an indoor track, 2 basketball courts and squash courts

- **Peterson Aquatics Center**

Currently only open for adult lane swim

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LOCAL SERVICES



- Military Discounts
- Best of the Springs Recommendations
- EPIC Pass
- Library passes - Libby use with DOD ID
- Relocate to Colorado Springs Magazine



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